



Association
of Registered
Interior Designers
of Ontario

MAKE SPACE FOR GOOD DESIGN.

ANNUAL Report

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PRESIDENT'S MESSAGE

Eliisa Petersen

As we begin to set the foundation for our future under the new structure, it has been truly an honour to serve as president during such an important time in our association's history as we begin to set the foundation for our future under the new structure. This has been a year of change with new challenges and opportunities as ARIDO continued to shift its focus on becoming a Regulatory body, reflecting the new model and the Board's vision for ARIDO, as outlined within the Strategic Plan developed in 2010.

ARIDO has focused its efforts on streamlining its ongoing Regulatory functions to ensure that the policies and procedures are strong, fair and defensible. You may have noticed that the "AROUND ARIDO" newsletter now includes ongoing regular enforcement updates and standard regulatory pieces, some of which are targeted to assist ARIDO members in maintaining their membership obligations.

ARIDO has continued to provide strong leadership working with IDC to grow and strengthen the profession nationally by sharing our best practices and lending our support to all the provinces.

Sharon Portelli, ARIDO's Registrar and Susan Wiggins, IDC's Executive Director have spent the last quarter of 2011 on a Regulatory Road trip visiting the IDC provincial regulatory bodies and providing them with a training workshop aimed at educating them on the functions of a regulatory body and to assist them with the transition into the new model. The regulatory workshop focused on identifying the functions for each regulatory body such as the enforcement of compliance professional development and Insurance requirements, the carrying out discipline and complaints procedures and strategies for recruiting new members, to name a few.

The Legislative committee and the ARIDO Board made the decision to put resources in place to pursue the practice act due to the positive response from pre-election meetings and the current relationships with the Ministers in the Attorney General and the Municipal Affairs and Housing offices. The committee developed a strategy and budget which were presented to the ARIDO Board of management and after careful consideration approved. ARIDO now has a Legislative Action Plan in place for 2012 to pursue and secure the practice act which will be ARIDO's main focus as we move forward.

As my term as president comes to an end, I feel very fortunate like many presidents before me to have been part of such a progressive and dynamic Board, one that has worked diligently and passionately to move the profession forward. The ongoing work of the volunteers and staff ensures that the Association's important work continues to evolve and elevate our profession.



2011 MEMBERSHIP STATISTICS

For the year ending 2011, ARIDO's membership numbers were as follows:

<i>Member Type</i>	2010	2011*
Registered **	1185	1155
Educator	19	23
Intern (includes non-residents)	624	579
Retired	113	124
Life	61	72
Honorary/Fellows	54	54
Inactive Registered	42	16
Inactive Interns	34	9
Subtotal	2104	2004
Students	1314	1121
Total	3418	3125

*as of December 31, 2011

**includes Registered, Reg-Educators and Non-residents

MEMBERSHIP REPORT

In Memoriam

ARIDO would like to remember a member who is no longer with us, Ronald Patrick. Our deepest sympathies go out to his family, friends and colleagues.

2011 ARIDO Fellow

ARIDO presented a Fellow membership to a long standing ARIDO volunteer and very deserving individual, Victoria Horobin.



Vicky Horobin presented with the 2011 ARIDO Fellowship

2011 Life Members

Eleven ARIDO members were awarded Life Membership in 2011. Life members have been part of our Association for more than 30 years and are now retired from the workforce.

The 2011 Life members are:

Dorothy Ames
Arthur Blankstein
Wayne Collins
Peter Cotton

Donald Gustafson
Eyton Jennings
Susan Pollock
Larry Sadinsky

Zenon Stachiw
Yvonne Yip-Campbell
Nedda Zaharelos

2011 NCIDQ Examinations

Thirty ARIDO Intern members successfully passed all three parts of the NCIDQ examinations in 2011. Their accomplishment was recognized and acknowledged at their respective Chapter AGMs in spring 2012.

The following individuals became ARIDO Registered Members in 2011:

Mark Andraous
Ria Baron
Nina Bast
Alanna Bell
Melissa Beresford
Rachel Burdick
Karen Connolly
Manon Cyr
Donna Dolan
Carly Durrant

Dyonne Fashina
Chi Ae Goodman
Tracy Ho
Julia Jakymyc
Stephanie Kamburis-Phillips
Ena Kenny
Tara Lafave
Kristina Lalonde
Kathleen Lagdameo
Jennifer Lembke

Bradley Marks
Julie Mroczkowski
Natalya Ness
Stephanie Pellatt
Nhan Pham
Sarah Raymond
Shannon Reeve
Nikki Steele
Lindsey Wilson
Christina Yoo

2011 CTI Scholarship Award

ARIDO is pleased to announce and recognize the winners of its Scholarship Awards Program. Monies for CTI's annual scholarship are raised from the Signatures Event – an annual event that sees interior designers get creative by painting ceramic dishware for auction. The 2011 CTI Working Environments Scholarship award winners are:

Marti Hawkins,
Ryerson University

Melissa Pfluegl,
Georgian College

Lindsay Wiebe,
Sheridan College

BUILDING AWARENESS AND UNDERSTANDING

Communications

ARIDO began to produce AROUND ARIDO on a new quarterly basis after a short hiatus. The format and focus of the newsletter changed in 2011 to concentrate on strictly regulatory functions and issues facing the Association and its members. AROUND ARIDO now includes ongoing regular enforcement updates and information to assist ARIDO members in maintaining their membership obligations.

Work has also been done on the ARIDO website to bring the content to strictly regulatory content. Several items originally found on the ARIDO website will now be located on the IDC website to reflect the transition and the delineation between regulatory and advocacy issues. The target launch for the new website is set for the second quarter of 2012.

2011 ARIDO Awards

The 2011 ARIDO Awards were celebrated at a gala dinner on the eve of IIDEX, Wednesday, September 21, at the Liberty Grand in Toronto. The Masquerade themed celebration garnered more than 750 interior designers, industry and media and was hosted by ARIDO President, Eliisa Petersen and Honorary Chair, Richard Newbury.

As in past years, the ARIDO Awards showcased a wide range of interior design talent: from retail to residential and from corporate to health-care, as well as major restoration projects.

The 2011 ARIDO Awards boards, exhibiting the 31 award-winning projects, were on display at Evergreen Brick Works, a unique environmental community and green cities centre in the heart of Toronto's Don River Valley. The awards boards were exhibited in the Kilns Building, and showcased the 2011 ARIDO award-winning projects - the coveted Project of the Year, 11 Awards of Excellence and 18 Awards of Merit (including two Awards of Merit: Sustainable Design). It includes projects from across North America and abroad- from Paris, Washington D.C. and Calgary, Alberta to name a few and stands as testament to the international scope of Canadian interior design excellence.

Infrastructure Ontario (IO)

In 2011, ARIDO was involved in ongoing discussions, representing its membership and the interior design community, with Infrastructure Ontario (IO) and other key industry associations and stakeholders. Key discussions included assisting IO to develop criteria in order for IO to determine if a project or projects were suitable for bundling.

ARIDO is at the table to represent members and provide feedback and insight that will shape criteria for bundling projects. As part of the process and discussions, IO has agreed to share the details of two real projects in order to allow the industry and key stakeholders to explore what an actual exercise of bundling would entail.

IO also asked ARIDO and other key stakeholders to be involved in a discussion workshop on IO's Vendor of Record (VOR) in the consultant category. The objective of the workshop is to provide feedback and discuss the development of a reliable and defensible VOR list for consultants, including Architects and Interior Designers. Also being discussed is the refinement of the vendor qualification process.

The Strategic Opportunities Committee (SOC) focused on key topics such as construction procurement issues, security screening requirements and Ontario Accessibility Standards.

Building Advisory Committee (BAC)

ARIDO and other stakeholder organizations have representatives that sit on the “Building Advisory Council” of Ontario. The job of this council is to advise the province on building related issues, including but not limited to; building code revisions, accessibility; increasing efficiency in the building sector, and encouraging Innovation.

Although expected in 2011, the new version of the Ontario Building Code has been delayed for a number of reasons, some of them political: the election was called; and others for strategic reasons. The Ministry of Municipal Affairs and Housing is considering adding to the building code, some of the changes that will need to be made to structures, to allow them to more gracefully support our citizens that have mobility challenges; rather than keeping the Accessibility Act completely separate. ARIDO supports this, as it will make compliance for our members much easier. As the province is still working on the Accessibility issue, they need more time to establish the building related changes that need to be integrated - hence the delay in finalizing the new Building Code. ARIDO has suggested to the Minister that we would rather see the new Code issued when it is complete, than to rush its issuance.

The Council has also been working on recommendations that would encourage designers in the building industry to integrate more innovative approaches into their projects, to reduce the use of resources, make environments safer, and make construction more cost effective. The final report is planned to be issued to the Minister of Municipal Affairs and Housing in 2012. Although it's likely that not all suggestions will be approved, we are quite confident that a number will be. When they are, we will ensure that all ARIDO members are advised of the changes.

Construction and Design Alliance of Ontario (CDAO)

ARIDO continued to be a member organization of the Construction and Design Alliance of Ontario (CDAO) in 2011. The CDAO is composed of the major construction and design organisations involved in delivering infrastructure across Ontario. These associations provide technical advice and industry support for design and construction information to the Ministry of Infrastructure and other Ministries involved in the process.

CDAO worked with government on important regulatory issues such as environmental assessment, endangered species act, water opportunities & water conservation act, excess materials, permit to take water program and the accessibility for ontarians with disabilities act.

CDAO has been active at the Infrastructure Ontario (IO) table representing their membership organizations, and met with the Minister Bob Chiarelli to discuss concerns regarding the release of the Drummond Report and to ensure the \$35 million in funding for infrastructure projects is supported by the current government.

Design Industry Advisory Committee (DIAC)

In June, DIAC presented the Canadian keynote panel at Neocon in Chicago. The title was “The Business Case for Beauty: Design’s Most Potent Weapon”. The event was organized in collaboration with the Government of Canada, IIDEX NEOCON Canada and the City of Toronto. DIAC led a cross-disciplinary panel discussion on the theme with design experts, Helen Kerr, Janna Levitt, Scott Torrance and Paul Filek. DIAC also participated in the Cross Border Networking event following the panel presentation.

DIAC also presented the first of its Pop-Up Design Incubator events supported in part by the City of Toronto. The seminar was presented at MaRS as part of the MaRS Best Practices series for SME entrepreneurs.

DIAC continued its Design Advisory Service (DAS) program supported by the National Research Council’s Industrial Research Assistance Program (IRAP). The program connects small business entrepreneurs with designers from various disciplines for a one week introductory design project. Twenty projects have been completed in this program and designers from each of the six disciplines (industrial, interior, graphic and fashion design, architecture and landscape architecture) have been engaged on one or more of the projects. In 2011, the DAS program was renewed by IRAP for a third year, but with reduced funding in line with current budget constraints.

National Council for Interior Design Qualification (NCIDQ)

At their annual meeting in November, NCIDQ released several important announcements regarding changes to the NCIDQ exam process which would allow early testing for recent graduates.

Those recent graduates who meet the education requirement will be able to attempt the first exam component prior to completing the required work experience. NCIDQ announced that they will accept applications for Section I under this new process effective November 2012.

ARIDO and other IDC provincial bodies have expressed concerns with changes to the new process, specifically to concerns that minimum examination standards may be impacted and or diluted. We continue to meet with NCIDQ on this issue.

Broadly Experienced Interior Designer (BEID)

NCIDQ provided an update on the Broadly Experience Interior Designer (BEID) Task Force. The BEID program is a way to measure competency in order to determine if a candidate’s education meets NCIDQ’s requirements. BEID would be used by a candidate whose training does not follow a standard accepted route. NCIDQ reported that the need for BEID grew as a result of NCIDQ’s commitment to keep Certificate requirements at the same quality of standards or higher.

REGULATING STANDARDS AND THE PROFESSION

2011 marked the first year of a complete regulatory focus for ARIDO, as the transition with IDC continued. With this came more streamlined focus on regulatory functions such as enforcement of Titles Act, disciplinary investigations and the professional development requirement.

Titles Act - Bill Pr6

2011 proved to be an active year for ARIDO in enforcing Bill Pr6 and the titles “Interior Designer” and “ARIDO”. Throughout the past year ARIDO pursued thirteen thirteen cases of infringement of Bill Pr6. The following is a breakdown of the types of infractions ARIDO has been active in enforcing:

- Eight cases of individuals who are not ARIDO Registered Members but who were publicly holding themselves out as an “Interior Designer.”
- Five cases of individuals who were affiliating themselves publicly (ex. website) with the ARIDO title but are not authorized to do so.

In addition to ongoing enforcement of the Titles Act, ARIDO staff worked with legal counsel in 2011 to map out the process should the Association need to pursue an infraction of Bill Pr6 legally. An example would be where an individual who is not a Registered Member of ARIDO refuses to cease and desist using the titles “Interior Designer” or “ARIDO”.

The result is ARIDO will have in place public Guidelines for Titles Act Enforcement along with written procedures for commencing private prosecution under the Provincial Offences Act.

Professional Development Terminations

December 31, 2010 marked the end of the 2008 to 2010 professional development cycle. Registered and Intern members were required to report all their professional development activities in CheckPOINT by March 31, 2011 in order to remain compliant with the professional development membership requirement.

Staff worked diligently with many members assisting them in reporting all their professional development activities. Overall, twenty-two ARIDO members were terminated in 2011 due to non-compliance of the professional development requirement. Fourteen were Registered members, seven were Intern members and one was an Educator member.

2011 Renewal Terminations

December 31, 2010 also marked the beginning of the 2011 membership year. ARIDO members were given until April 24, 2011 to renew their ARIDO membership for the 2011 year. In total, 163 either failed to renew their membership or resigned from ARIDO. Of the 163, 46 were Registered members, 107 were Intern members, 2 were Educator members and 8 were Retired members.

Complaints and Discipline

In total, ARIDO received two formal complaints against existing ARIDO members during 2011. The Practice Standards related to the two allegations are as follows:

By-law Section 2.00, Practice Standard A, Business and Professional Ethics:

- (22) A Member shall not represent, pass off or claim authorship of the design of another person without the written consent or agreement of the other person.
- (23) A Member shall not claim credit for having performed interior design services on a project with respect to which the Member did not have a personal or active involvement.

By-law Section 2.00, Practice Standard B – Duty to Others and the Environment

- 1. When acting in a professional capacity a Member shall at all times act with,
 - (a) good faith, fairness and loyalty to associates, employers, clients, subordinates, employees and other professionals;
 - (c) devotion to high ideals of personal honour and professional integrity;
 - (e) competence in the performance of the services being provided
- 6. A Member shall in the course of the Member's approach to the design of any project show awareness and sensitivity to the environment, ergonomics, sustainability and energy use.

By-law Section 2.00, Practice Standard J – Duty to Profession

- 5. A Member shall maintain standards of professional and personal conduct that will reflect in a responsible and positive manner on the Interior Design Profession.

Currently, one complaint has been closed and one is currently being reviewed by the Discipline Committee.



2011 ARIDO AGM
Allstream Centre

FINANCIAL STATEMENTS

COMBINED STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2011

	2011 \$	2010 \$
ASSETS		
CURRENT		
Cash	138,837	162,317
Investments	779,001	768,981
Accounts receivable	49,082	16,868
Inventory	7,942	7,958
Government remittances refundable	--	25,775
Prepaid expenses	5,179	5,519
	980,041	987,418
PROPERTY AND EQUIPMENT	2,489,277	2,617,656
INVESTMENTS	606,721	401,700
	4,076,039	4,006,774
LIABILITIES		
CURRENT		
Accounts payable and accrued liabilities	184,658	119,595
Government remittances payable	8,200	--
Deferred revenue	72,016	19,945
	264,874	139,540
LONG-TERM DEBT	62,857	63,793
NET ASSETS		
UNRESTRICTED NET ASSETS	679,665	707,057
RESTRICTED NET ASSETS - PRACTICE AND PROTECTION FUND	479,366	478,728
RESTRICTED NET ASSETS - BUILDING	100,000	--
INVESTED IN PROPERTY AND EQUIPMENT	2,489,277	2,617,656
	3,748,308	3,803,441
	4,076,039	4,006,774

STATEMENT OF OPERATIONS - GENERAL FUND
FOR THE YEAR ENDED DECEMBER 31, 2011

	Actual 2011 \$	Actual 2010 \$	Budget 2012 \$
REVENUES			
Membership fees	734,668	722, 573	720,500
Awards and honors	156,858	151,237	140,000
Rental income	71,734	21,017	98,700
Sponsorship	15,200	36,500	20,000
Communications	--	1,841	--
Education and professional development		33,784	--
	978,460	966,952	979,200
OPERATING EXPENSES			
Wage, benefits and training	213,443	325,602	235,500
IDC transfer payment	200,000	75,000	235,000
Amortization	140,593	79,017	135,500
Property	137,044	122,740	132,000
Awards and honours	124,812	106,102	132,500
Office administration	77,892	202,271	84,000
Professional fees	48,858	55,227	33,000
Governance – Board	36,751	56,540	23,000
Governance – reporting	16,814	16,881	21,500
ARIDO Chapters	12,000	14,391	19,000
Stakeholder relations	9,052	14,545	12,500
Membership retention	9,021	30,015	14,500
Marketing and promotion	5,430	18,069	20,500
Membership recruitment	2,521	7,430	5,500
Office relocation	--	16,466	--
	1,034,231	1,140,153	1,104,000
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES FOR THE YEAR	(55,771)	(173,201)	(124,800)

STATEMENT OF OPERATIONS - RESTRICTED NET ASSETS
- REGULATORY FUND
 FOR THE YEAR ENDED DECEMBER 31, 2011

	Actual 2011 \$	Actual 2010 \$	Budget 2012 \$
REVENUES			
Interest	15,041	24,814	15,000
Scholarship	1,500	1,500	1,500
Other	371	628	---
	16,912	26,942	16,500
EXPENSES			
Professional fees	7,645	4,179	10,000
Complaints & discipline	7,129	--	--
Scholarships	1,500	3,500	3,500
Practice Act/donations	--	--	55,000
Restructuring	--	72	--
National/International Relations	--	3,609	--
Donations/events	--	1,750	15,000
Titles Act Pursuit	--	--	--
	16,274	13,110	83,500
Excess (deficiency) of revenues over expenses for the year	638	13,832	(67,000)

2011/2012 ARIDO BOARD OF MANAGEMENT

President

Eliisa Petersen, President
Petersen Design

Educator Liaison

Alexander Murphy
Sheridan College Institute of Technology
and Advanced Learning

President-Elect

M. Sue Bennett
Bennett Design Associates Inc.

Chair, Board of Governors

Franca Rezza
Figure3

Past President

Theo West-Parks
Westparks + Associates Inc.

NCIDQ Liaison & Western Ontario Chapter President

Jennifer McBride
IN2SPACE Interior Solutions

VP Finance/IDC Director

Clinton Hummel
Paisley Park Inc.

Eastern Ontario Chapter President

Gayle Kennedy
Creative Friction Inc.

Secretary

Lucia Toffoli De Biasio
LDB design Inc.

Greater Toronto Area Chapter President

Isabelle Talbot
Humanscale

Director

Alexandra Samouk
IBI GROUP

Grand Valley Chapter President

Betty Allensen
The Economical Insurance Group

Director

Janine Grossmann
Hidi Rae Consulting Engineers Inc.

Southern Ontario Chapter President

Jennifer Warling
City of Mississauga

Director

Debra Dravis-Heming
Debra Dravis Consulting

Registrar

Sharon Portelli
ARIDO

Director

Heidi Painchaud
B+H Architects

2011 ARIDO COMMITTEES

Board of Governors & Nominating Committee

Chair, Franca Rezza
Figure3

Complaints Committee

Chair, Margaret Agnelli
Agnelli Design Group

Discipline Committee

Chair, Peter Heys
IBI Group

Legislative Review Committee

Co-Chair, Peter Grimley
Grimley Associates

Co-Chair, Lynn McGregor
McGregor Design Group

Membership Committee

Chair, Alex Taran
Facility Core



*2011 ARIDO Awards Gala
Liberty Grand*